



J.S.T. France s.a.

Wednesday, 3rd of February 2021

Subject: COVID 19 / Global Logistic issues

Dear Customers and Partners,

As you know, there hasn't been any improvement in Covid-19 situation and all regions across the world are affected.

Coronavirus has had a significant and lasting impact on transportation globally throughout most of this year. This impact has led to a significant shortage of appropriate logistics solutions across many regions. In addition to this, JST is experiencing exceptional demand for product and in some cases, this exceeds our capacity to supply and this leads also to raw material shortages.

Under these circumstances, JST is no longer able to guarantee that we can maintain requested or promised product lead-times.

Please be fully assured that our teams continue to take all possible steps to ensure that we avoid delivery issues and delays for our customers wherever possible. It will help significantly with our planning if you are able to provide your ongoing product forecast data covering a one-year period ; in case of new business or program being sourced, please notify JST France 40 weeks prior the SOP.

We hope for improvements in this situation very soon so that we are able to return to our normal levels of service and support.

We appreciate your patience and understanding during this challenging time.

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