

Vitry-le-François,
25/04/24

Dear customer,

We are feeling just now the impact due to the disruption in the different modes of transportation :

- Frequent delays in the shipments from our Asian manufacturing units,
- Extension in the transit time due to the difficulties with the Suez canal and the limited use of the Panama canal,
- Delay in arrivals at European ports, due to congestion.

Therefore, we are forced to revise our average lead time to 20 weeks after receipt of firm order effective immediately, for catalogue products.

Concerning custom products, we invite you to consult us to get a lead time.

This delay is to be taken into account in case of modification of order.

We assure you that we are doing everything to ensure the respect of these LT.

Thank you for your understanding and your cooperation.

Best regards,
Juan Carlos GARCIA
General Manager

